



Thank you for getting in touch with us to discuss your mobility difficulties; we would like to take this opportunity to familiarise you with some important information prior to departure.

As you know, a cruise is quite different to a land-based holiday and it is important for passengers with restricted mobility, particularly those confined to a wheelchair, to know about certain aspects of shipboard life.

P&O Cruises is unable to provide day-to-day personal care as we do not provide a nursing or carer service onboard. If you require assistance in relation to any of your day-to-day living, then we ask that you travel with a person physically fit to assist with your needs both onboard and ashore. Our medical centre provides care only in the case of illness or injury.

The ship has a limited supply of wheelchairs reserved for emergency use only. Passengers requiring wheelchairs or small scooters will need to supply their own. If you do decide to bring a wheelchair or scooter, it is important that you take the time to review the below measurements to ensure that it can be manoeuvred through the cabin doorway as doorways vary in size from cabin to cabin.

It is also important that you are aware all wheelchairs and/or scooters must be stowed in cabins; they cannot be allowed to obstruct corridors, emergency doors, or stairwells.

WHARF ACCESSIBILITY

City	Port	Wharf Facilities
Adelaide	Port Adelaide, 2 BTH Outer Harbour	Ramp/lift access in terminal Wheelchair accessible toilets Surrounding precincts are wheelchair accessible
Sydney	White Bay Cruise Terminal	<ul style="list-style-type: none"> • Priority disabled parking • Ramp/lift access to all areas • Wheelchair accessible toilets • Surrounding precincts are wheelchair accessible
Sydney	Overseas Passenger Terminal	<ul style="list-style-type: none"> • Ramp/lift access to all areas • Wheelchair accessible toilets • Accessible viewing deck • Surrounding precincts are wheelchair accessible
Brisbane	Portside Terminal	<ul style="list-style-type: none"> • Priority disabled parking • Ramp/lift access to all areas • Wheelchair accessible toilets • Accessible viewing deck • Surrounding precincts are wheelchair accessible
Cairns	Trinity Wharf, Cairns Cruise Liner Terminal	<ul style="list-style-type: none"> • Ramp access to terminal • Wheelchair accessible toilets • Disabled parking • Surrounding precincts are wheelchair accessible
Melbourne	Station Pier	<ul style="list-style-type: none"> • Ramp/lift access from the wharf to the ship • Wheelchair accessible toilets (female toilets only) • Accessible viewing deck • Surrounding precincts are wheelchair accessible
Fremantle	Fremantle Cruise Terminal, Victoria Quay	<ul style="list-style-type: none"> • Priority disabled parking • Ramp/lift access to all areas • Wheelchair accessible toilets • Accessible viewing deck • Surrounding precincts are wheelchair accessible
Auckland	Princes Wharf	<ul style="list-style-type: none"> • Ramp/lift access to all areas • Wheelchair accessible toilets • Accessible viewing deck • Surrounding precincts are wheelchair accessible
Singapore		<ul style="list-style-type: none"> • Wheelchair accessible toilets • Surrounding precincts are wheelchair accessible

DOOR WIDTHS

Ship	Standard Cabins		Mini Suites/Suites		Wheelchair Accessible Cabins	
	Cabin Door	Bathroom Door	Cabin Door	Bathroom Door	Cabin Door	Bathroom Door
Pacific Dawn	58cm	50cm	58cm	53cm	81cm	81cm
Pacific Jewel	61cm	52cm	61cm	57cm	82cm	82cm
Pacific Pearl	61cm	59cm	61cm	58cm	81cm	81cm
Pacific Aria	65cm	55cm	65cm	55cm	90cm	89cm
Pacific Eden	65cm	55cm	65cm	55cm	90cm	89cm
Pacific Explorer	65cm	56cm	71cm	56cm	84cm	84cm